



Date: 02/6/26**NEWS RELEASE****NR# 26-1**

**Seminole County Sheriff's Office to Launch Versaterm CommunityConnect
Automated Notification System**

Seminole Co., Fla., (Feb. 6, 2026) — The Seminole County Sheriff's Office (SCSO) will soon launch Versaterm CommunityConnect, an automated notification system designed to improve communication and keep community members informed after they request assistance.

Through CommunityConnect, callers who contact the Sheriff's Office dispatch center using a cellphone will receive an initial text message confirming their request for service. Depending on the nature of the call or confidentiality requirements, some calls for service may not receive immediate notification.

As a response or investigation progresses, additional automated updates may be provided when appropriate. CommunityConnect also offers residents a convenient way to share feedback through electronic surveys, helping the Sheriff's Office continue to improve its services.

If a community member receives a text message after requesting assistance from the Seminole County Sheriff's Office, they can be assured the message is a legitimate communication from SCSO and not a scam. The SCSO will never text or call to request personal or financial information or ask for money or payment of any kind.

Text notifications sent through CommunityConnect are one-way messages only. Recipients may opt out of notifications at any time. Messages are available in both English and Spanish.

This initiative reflects the Seminole County Sheriff's Office's ongoing commitment to transparency, efficient communication, and keeping the public informed.

Please do not respond to this email, as the account is not being monitored. For more information, contact:

Manager Kim Cannaday

Kcannaday@seminolesheriff.org

(407) 402-3319

###

